



## Creative Action Together: Spring 2021 Virtual Programs FAQ

### **Registration**

#### ***When do I register for the 2020 school year?***

Enrollment is now open for all families.

#### ***My child was registered for Creative Action Together in the fall. Do I need to register again?***

Yes. Your registration from the fall will not carry over.

#### ***What grades does Creative Action After School serve?***

Virtual Programs serve Pre-K through 5th grade.

### **Billing and Cancellation**

#### ***Registration fee:***

There is a \$5 registration fee.

#### ***Tuition:***

Spring tuition for the 2021 Virtual Programs is \$875 per student and families will be billed on the 1st of each month. We offer a payment plan of 5 installments. The monthly installments are \$175. Creative Action does not prorate.

Tuition is divided into 5 installments billed on the 1st of each month:\*

- January 1, 2021
- February 1, 2021
- March 1, 2021
- April 1, 2021
- May 1, 2021

#### ***Sibling discount:***

Creative Action offers a sibling discount for virtual programs only.

- The first sibling's tuition is \$50 per month
- Each additional sibling's tuition is \$25 per month

***\*Creative Action will adhere to any district or campus policies regarding after school programming. Should any changes occur that affect tuition installments, families will be notified via email of the next steps as soon as possible.***

#### ***Payment of tuition:***

Installment payments are due on the 1st of each month. Should you wish to change your payment method you must do so prior to the due date. Creative Action does not offer prorated options.

Creative Action cannot process electronic split payments for a payment plan. If you are interested in split payments due to more than one guardian paying, please contact [Billing@creativeaction.org](mailto:Billing@creativeaction.org).



***Late or unpaid tuition:***

Tuition is due on the 1st of each month. For payments made after the 15th of the month, a \$35 late fee will be applied to your account. If your account is 90 days past due, you will be subject to removal from the program. We understand that special circumstances can occur - for assistance, please email [Billing@creativeaction.org](mailto:Billing@creativeaction.org).

***Returned checks:***

There is a \$30 processing fee for any returned checks, and this fee is in addition to any charges that the bank or financial institution may charge.

***Withdrawal from program:***

We require families to provide notice to withdraw from the program 2 weeks prior to the next billing date in order to not be charged.

**Financial Aid and Discounts**

***How do I apply for financial aid?***

You can apply for Financial Aid by clicking [HERE](#) and filling out the form. For further information, please contact [enrollment@creativeaction.org](mailto:enrollment@creativeaction.org).

**Programming**

***How will my child access virtual programs?***

Students will have access to a main site for program updates and a virtual classroom. More information can be found in the welcome letter shared after registration.

***What schedule does Creative Action follow?***

Creative Action Together will include the best parts of programming and off screen work to share and get students moving and thinking creatively.

***Does Creative Action offer a partial attendance option?***

You are free to attend the program as often or little as you would like, however, the payment scale remains the same.

**Tax Questions / Receipts**

***What is Creative Action's tax ID number?***

74-2856925

***How do I get a tax receipt from last year?***

Please email your request to [enrollment@creativeaction.org](mailto:enrollment@creativeaction.org). Be sure and include your student's name, campus, and the program you need receipts for (i.e. after school, summer camp, spring break camp, or day camps).