



## Creative Action Together: Fall 2020 Virtual Programs FAQ

### **Registration**

#### ***When do I register for the 2020 school year?***

Enrollment is now open for all families.

#### ***What grades does Creative Action After School serve?***

Virtual Programs serve kinder - 5th grade.

#### ***There are multiple virtual program offerings available, which one do I register for?***

We encourage you to select your child's campus for the virtual program. If you do not see your child's campus listed, you can select the option that says "Creative Action Together: Open to all Campuses (Virtual Programming)."

### **Billing and Cancellation**

#### ***Registration fee:***

There is a \$5 registration fee.

#### ***Tuition:***

Fall tuition for the 2020 Virtual Programs is \$700 per student and families will be billed on the 24th of each month. We offer a payment plan of 4 installments and we do not pro-rate. The monthly installments are \$175. Creative Action does not prorate.

Tuition is divided into 4 installments billed on the 24th of each month:\*

- August 24, 2020
- September 24, 2020
- October 24, 2020
- November 24, 2020

#### ***Sibling discount:***

Creative Action offers a sibling discount for virtual programs only.

- The first sibling's tuition is \$50 per month
- Each additional sibling's tuition is \$25 per month

***\*Creative Action will adhere to any district or campus policies regarding after school programming. Should any changes occur that affect tuition installments, families will be notified via email of the next steps as soon as possible.***

#### ***Payment of tuition:***

Installment payments are due on the 24th of each month. Should you wish to change your payment method you must do so prior to the due date. Creative Action does not offer prorated options.



Creative Action cannot process electronic split payments for a payment plan. If you are interested in split payments due to more than one guardian paying, please contact [Billing@creativeaction.org](mailto:Billing@creativeaction.org).

***Late or unpaid tuition:***

Tuition is due on the 24th of each month. For payments made after the 30th of the month, a \$35 late fee will be applied to your account. If your account is 90 days past due, you will be subject to removal from the program. We understand that special circumstances can occur - for assistance, please email [Billing@creativeaction.org](mailto:Billing@creativeaction.org).

***Returned checks:***

There is a \$30 processing fee for any returned checks, and this fee is in addition to any charges that the bank or financial institution may charge.

***Withdrawal from program:***

We require families to provide notice to withdraw from the program 2 weeks prior to the next billing date in order to not be charged.

**Financial Aid and Discounts**

***How do I apply for financial aid?***

Please contact [enrollment@creativeaction.org](mailto:enrollment@creativeaction.org) for information regarding Financial Aid.

***Do you offer a sibling discount?***

Creative Action offers a sibling discount for virtual programs only. The sibling discount will be automatically reflected in your cart upon checkout, there is no discount code required.

- The first sibling's tuition is \$50 per month
- Each additional sibling's tuition is \$25 per month

**Programming**

***How will my child access virtual programs?***

Access will be through Google Classroom Platform. Information on how to access your child's program will be emailed before class starts. An orientation will be provided to families who have not used this platform or have questions during our site orientation (time TBA).

***What schedule does Creative Action follow?***

Creative Action together will include the best parts of programming and off screen work to share and get students moving and thinking creatively. A structured schedule outline is coming soon.

***Does Creative Action offer a partial attendance option?***

You are free to attend the program as often or little as you would like, however, the payment scale remains the same.

**Tax Questions / Receipts**



***What is Creative Action's tax ID number?***

74-2856925

***How do I get a tax receipt from last year?***

Please email your request to [enrollment@creativeaction.org](mailto:enrollment@creativeaction.org). Be sure and include your student's name, campus, and the program you need receipts for (i.e. after school, summer camp, spring break camp, or day camps).