



## Creative Action Spring Break 2020 FAQ

### **Registration**

#### ***How do I register for Spring Break camp?***

Please check our website for the most recent availability. You can enroll online [HERE](#). If you have questions about online enrollment, please contact Amy our Enrollment Coordinator at 512-442-8773 x107 or email her at [enrollment@creativeaction.org](mailto:enrollment@creativeaction.org).

#### ***What is the cost of Spring Break camp?***

Spring Break camp is \$275 for the week. The full fee is due at the time of registration.

#### ***Is it too late to register for Spring Break camp?***

Registration remains open until the day before camp! Please [check our website](#) for the most recent availability.

#### ***Cancellations?***

You may cancel your registration for a full refund prior to March 1, 2020. Cancellation requests that take place on or after March 1, 2020 will not be refunded.

#### ***Are there late pickup fees?***

Yes. Parents should make every effort to pick up their children before 5:30 PM. Please consider weather and traffic conditions when making your pick up arrangements.

If a child is not picked up by the end of camp.

1. A late pick-up fee of \$25.00 will be charged for every 15 minutes past 5:30PM.
2. When parents arrive after 5:30 PM, the sign-out form will be sent to the Creative Action office so that the late pick-up fee can be processed.
3. Late pickup fees will be charged to your online account.

#### ***Who can enroll?***

Spring Break camp serves students ages 5-11 years old.

### **Center for Creative Action (Open to all students)**

**Dates:** March 16 - 20, 2020

**Where:** Center for Creative Action 1023 Springdale Rd, Bldg 3 Austin, TX 78721

**Camp Staff:** In case of absence, emergency, or late pick-up, please contact our Site Administrators. They can be reached by email or phone.

Email: [center@creativeaction.org](mailto:center@creativeaction.org)

Phone: 512-621-2741

**Drop-off and Pick-up:** Parking directly outside of the Creative Action building can fill quickly, but there are many short term spots available as well as parking around other buildings. Look for the Creative Action Enter Here sign at Building 3 (second building on the left upon entering the parking lot) for drop off and pick up.

Parents/Caregivers must sign their student(s) in and out with the Site Administrator, and students will only be released to individuals on the approved pick-up list provided at the time of enrollment. To add someone to this list, please contact the site administrators and send a signed note with your child. If you wish to pick up your child before 5pm, please call the site administrator at 512-621-2741.

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***Do you offer a sibling discount?***

Creative Action does not offer sibling discounts.

***What is Creative Action's tax ID number?***

74-2856925

***How do I get a tax receipt from last year?***

Please email your request to [enrollment@creativeaction.org](mailto:enrollment@creativeaction.org). Be sure and include your student's name, campus, and the program you need receipts for (i.e. after school, summer camp, spring break camp, or day camps).

**Programming and Schedule Questions:**

***What is the daily schedule?***

Spring Break camp is from 8:30 am - 5:30 pm.

***What does my child need to bring?***

Please provide a sack lunch, plus a morning and afternoon snack. Refrigeration and microwaves will not be available. You may also pack a water bottle and any sunscreen or bug spray that your child may need. Please label all belongings.

***Can I bring food with nuts?***

Yes. A designated table will be provided to students with peanut or tree nut allergies. Parents will be notified if specific foods are not allowed due to severe allergies.

***What does my child need to wear?***

Students should wear comfortable clothing that allows them to move and get messy. Layering is recommended, as students will participate in indoor and outdoor activities. **Closed-toe shoes are highly encouraged (tennis shoes are recommended) to ensure student safety.**

***Do you take field trips or go swimming?***

We do not.